

Office of the Sr.Dy.Director(EDP)

5<sup>th</sup> Floor, Administrative Building,  
Willingdon Island, Cochin-682009

No. FIN/EDP/ePort/Software Support/2023

Dated: 07/11/2023

### **NOTICE INVITING BUDGETARY QUOTE**

Cochin Port Authority is intending to invite Budgetary Quote from eligible bidders for providing Functional and Technical Support for SAP Applications for four years.

Cochin Port is the first Major Port to implement a comprehensive Enterprise Resource Planning (ERP) on SAP platform completely integrated with the Port Operation System (PortKonnnect), National Logistics Portal (NLP) and Hospital Management System (HMS).

- I. Budgetary Quote are invited for providing Functional and Technical Support for SAP Applications for four years from prospective firms who is an authorized partner of SAP implementation & technical support services satisfying the following:
- The bidder should be an authorized partner of SAP implementation & technical support services for the past five years ending 31.10.2023.
  - The prospective bidder should have executed at least two SAP implementation / support projects having at least 225 ECC ERP User licenses in India during the last 5 years ending 31.10.2023. Out of the above two projects, at least one should be a support project in a Central/State Government / Public sector Undertaking / Public Sector Banks in India for a period of not less than two years duration having FICO, MM & HCM modules.
  - The bidder should be minimum SEI CMMi Level 5 certified company
  - The prospective bidder should have executed at least one work of migration of SAP ECC 6.0 system (OS & DB) during the last 3 years.
  - The prospective bidder should have executed at least one work of EHP Upgradation to EHP 7.0/8.0 during the last 3 years.

### II. Present system implemented in CoPA

Cochin Port implemented e-Port consisting of SAP ECC 6.0 with 280 SAP Licences, 500 ESS & 50 MSS user licences during 2009 in the Cochin Port's data centre. During 2020, SAP ECC 6.0 EHP 7 along with non SAP application (Port Operations System) was hosted in the Cloud Infrastructure.



The current SAP suite on HANA landscape consist of Production , Quality and Development Environment. Two numbers of managed MPLS connectivity each of 12 Mbps (wired) bandwidth for the connectivity between the Cloud Service Provider (CSP) Data Centre and CoPA Data Centre in the Fifth floor of Administrative Building, Willingdon Island, Cochin.

### III. Scope of Work:

Cochin Port has implemented SAP ERP during 2009. The system was under support from May 2016 till date from authorized SAP implementation & technical support service partners. Cochin Port intends to have Technical Support contract for the SAP ERP on a shared service model from the reputed organization from the field of providing SAP implementation and maintenance activities.

The scope of work includes shared support services for the

- Functional & Technical shared support services for the operation & maintenance of the following for a period of four years from 01.03.2024:
  - SAP ECC 6.0 EHP 7.0 applications implemented in Cochin Port having modules FICO,IM,MM,HCM (OM, PA, Time & Payroll), PS, PM, REM, ISU, BI/BW, ESS/MSS through EP, DMS & Workflow.
  - BASIS & ABAP activities for maintaining the production, quality & development systems in Cochin Port
  - Execution / Implementation of Identified enhancements/ configuration changes/ validation & controls/ customization.
  - Minor Enhancements / Upgradation Support
  - Integration with non SAP Applications like POS(Port Operations System), HMS (Hospital Management System), etc.
  - Integration with E-Invoicing portal for invoices generated from SAP& POS.
  - Fixing of vulnerabilities as part of Audit Compliance.
- Technical upgradation to SAP EHP 8.0
- Cloud to Cloud Data Migration : OS, Database & Application Migration of SAP ECC 6.0 to the new Cloud environment from the existing cloud environment including Integration components for the non SAP application of POS & HMS.
- Knowledge Transfer at the end of the contract including documentation of the entire system.

IV.The details of software specification of the existing SAP applications are given in Annexure-I.





V. All prospective bidders are requested to submit the budgetary quote in the BQ format Annexure – II(pdf & Excel) (attached herewith) by way of mail on or before 15/11/2023.

Sd/-

Sr.Dy.Director(EDP)

**Email:** [directoredp@cochinport.gov.in](mailto:directoredp@cochinport.gov.in);  
[vinod@cochinport.gov.in](mailto:vinod@cochinport.gov.in)  
**Phone:** 0484-2582646; 0484-2582662

कोचिन पत्तन प्राधिकरण | विलिंगडन आईलैण्ड | कोचिन - 682 009 | भारत  
Cochin Port Authority | Willingdon Island | Cochin - 682 009 | India

[www.cochinport.gov.in](http://www.cochinport.gov.in) | [directoredp@cochinport.gov.in](mailto:directoredp@cochinport.gov.in) | +91484 2582006 | +91484 2582662 | Fax: +91484 2666582

