



कोचिन पत्तन प्राधिकरण
Cochin Port Authority

GENERAL ADMINISTRATION DEPARTMENT

www.cochinport.gov.in

TENDER DOCUMENT
FOR RUNNING CANTEEN AT MARINE BUILDING
ALONG WITH
CAFETERIAS AT ADMINISTRATION BUILDING & HOSPITAL
OF
COCHIN PORT AUTHORITY

OFFICE OF THE SENIOR WELFARE OFFICER
COCHIN PORT AUTHORITY
COCHIN-9



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TENDER PARTICULARS

1. Department : General Administration Department
2. Officer Calling Tender : Secretary
3. Tender Title : **Tender for Running Canteen at Marine Building along with Cafeterias at Administration Building & Hospital of Cochin Port Authority**
4. Product Category : Service
5. Tender Value (Reserve Price) : **Rs.50,000/- (Premium) per annum**
6. EMD : Rs.5,000/-
7. Cost of Tender Document : Nil
8. Security Deposit (Refundable) : Rs, 1,00,000/-
9. Tender Type : Service Contract **(Three year)**
10. Pre-Bid Meeting date & time : Date: 29-12-2025 Time: 02.30 pm
11. Availability of Bid Document : Date: 18-12-2025 Time: 02.30 pm
12. Start date of submission by bidders : Date: 18-12-2025 Time: 03.00 pm
13. Last date of submission of Bid : Date: 07-01-2026 Time: 02.00 pm
14. Technical Bid opening : Date: 07-01-2026 Time: 03.00 pm

Contact Persons Particulars

1. Name and Designation : Shri Joydeep Ghosh Dasthidar, Secretary
2. Address : Cochin Port Authority, Willingdon Island, Cochin-682 009, Kerala
3. Email ID : secretary@cochinport.gov.in
4. Phone No. : 0484-2582102/2582101/2582108

GENERAL INFORMATION

1. SCOPE OF WORK:

- i. The tender is for running the Canteen at the Marine Building along with Cafeterias at the Administration Building and Hospital of Cochin Port Authority, for three years.
- ii. The Canteen & Cafeterias spaces with existing facilities/equipment will be handed over by CoPA in as is where is the condition to the contractor. All additional facilities required for operating the canteen & Cafeterias will be procured and installed by the contractor at his own cost. Such additional equipment added by the contractor shall be taken back by the contractor on the expiry of the contract period.

2. MINIMUM QUALIFICATION CRITERIA, (MQC)

A

- (a) The bidder shall have successfully completed similar works/ongoing similar works during last seven years ending last day of the month previous to the one in which tenders are invited:

Similar work means:

- i. Two years continuous experience in running of canteens in reputed organizations having at least 100 employees or hospitals having at least 100 beds.
 - or
 - ii. Two years continuous experience of running of Restaurants/Hotels/catering service providers.
- (b) The bidder should have an average annual financial turnover of at least "Rs. 10,00,000/- (Rupees Ten lakhs only) for three financial years of 2021-22, 2022-23, & 2023-24.

In case of Micro and small Enterprises/Start-ups the Average Annual Financial Turnover shall be at least Rs. 5,00,000/- (Rupees Five lakhs only) subject to production of certificate issued by MSME authorities/DPIIT.

- B. The bidder has to submit valid FSSAI & ESIC certificates.

INSTRUCTIONS TO THE TENDERERS

1. The Tenderer is expected to examine all instructions, forms, terms and conditions etc. in the tender document. Failure to furnish any information or documentation required by the tender documents may result in the rejection of the tender.
2. Tender document can be downloaded from the websites www.cochinport.gov.in and www.eprocure.gov.in/cppp.
3. Bids along with tender documents duly filled in, signed and sealed on all pages shall be submitted. Cochin Port Authority may at its discretion extend the date and time for receipt of tenders.
4. Pre-Bid Meeting: A prospective tenderer requiring any clarification of the tender shall submit their queries through e-mail (welfareofficer@cochinport.gov.in) in advance before the pre-bid meeting. The Pre-Bid meeting will be held **on 29-12-2025 at 02.30 pm** at Conference Hall, New Admn Building of CoPA, North End,W/Island. The bidders who wish to attend the Pre-bid Meeting may send clarifications before the Pre bid meeting.
5. Amendment of Bidding Documents: The Chairperson, Cochin Port Authority shall have the right to revise or amend the Bid documents prior to the due date of submission of the Bid by issuance of addenda / corrigenda. Any addendum / corrigendum thus issued shall be part of the tender document. The addendum / corrigendum, if any, shall be hosted in the website of the Cochin Port and CPP Portal.
6. **Submission of Bid**

The bid shall be submitted in two parts,

a) Part - I: Technical Bid (Cover-1)

Technical Bid shall contain scanned copy of all documents as per **Schedule A**. All pages of the Tender Document shall be duly signed and sealed by the Tenderer. The Tenderer should not indicate his offer price anywhere directly or indirectly and any such offer or indication shall disqualify the Tenderer forthwith. Corrections if any shall be initialed and sealed properly. Disclosure/indication of the offer price(s) in the Technical Bid shall make the Tender disqualified and rejected.

The Technical bid shall be submitted in a sealed envelope, superscripted, **“TECHNICAL BID FOR RUNNING CANTEEN/CAFETERIAS AT COCHIN PORT AUTHORITY”**.

b) Part - II: Price Bid (Cover-2)

The Price bid shall contain the quote for non refundable premium per annum for running canteen/cafeterias. The Price bid should be put in a separate sealed envelope superscripted, **“PRICE BID FOR RUNNING CANTEEN/CAFETERIAS AT COCHIN PORT AUTHORITY”**.

c) Part- III: (Cover-3)

Both envelopes containing the Technical Bid (Cover -1) and the Price Bid (Cover-2) shall further be put in another larger single sealed envelope (Cover-3) and shall be superscripted "TENDER FOR RUNNING CANTEEN/CAFETERIAS AT COCHIN PORT AUTHORITY and which shall be dropped in the tender box kept in the Reception at New Administration Block of Cochin Port Authority.

d) Technical Bid and Price Bid documents in ONE envelope shall be summarily rejected.

7. The tender shall be submitted by (1) an individual (2) a proprietary firm (3) a Registered Partnership firm or (4) a Limited Company (5) a Limited Liability Partnership Firm. The name and address of the Tenderer shall be entered in the space provided in "Price Bid". In the event of the tender being submitted by a registered partnership firm, it must be signed on their behalf by the partner holding a power-of-attorney, duly authenticated by Notary Public, authorizing him to do so and to bind all the partners in all matters on the contract. Such power-of-attorney has to be attached to the tender along with a certified copy of the partnership deed and registration certificate. In the case of a company, a resolution of the Board of Company, duly authenticated by Notary Public, shall be submitted, authorizing any person to bid the tender, sign the tender documents and for all activities in connection with the tender, when awarded. In the case of the Proprietorship concern, a self-declaration along with proof duly notarized by the Notary Public is to be submitted. A Joint Venture is not allowed in the tender.
8. EMD: The Tender shall be accompanied by the receipt of Earnest Money Deposit equal to Rs. 5,000/- (Rupees five thousand only) remitted through 'SBI Collect' at <https://www.onlinesbi.sbi/sbicollect/icollecthome.htm>. The Tenderers who are registered with NSIC/MSE are exempted from payment of EMD. The earnest money deposit shall be remitted only through 'SBI Collect' at <https://www.onlinesbi.sbi/sbicollect/icollecthome.htm>. The Earnest Money Deposit will not carry any interest. The Tender not accompanied by the receipt of EMD or copy of NSIC/MSE Registration Certificate will be treated as non-responsive and will be rejected. The copy of the receipt for payment made through SBI Collect or NSIC/MSME Registration Certificate shall be submitted along with the Technical Bid.
9. The Earnest Money Deposit in the form of a Bank Guarantee/Cheque/DD will not be accepted. Under no circumstances currency notes should be enclosed in the cover containing the Tender as EMD.
10. The EMD of unsuccessful Tenderers shall be returned on the award of the contract to the successful bidder. The EMD of the successful Tenderer will be returned on submission of the

security deposit.

11. The EMD shall be forfeited in the following cases.

- i. In the event of the Tenderer withdrawing /modifying his Tender before the expiry of Tender validity of 90 days from the last date of submission and opening or such extended period.
- ii. Failure to pay the security deposit within 07 days of receipt of LOA.
- iii. Failing to execute the agreement with CoPA upon award of contract as required in the Tender within 07 days on receipt of LOA.

13. The documents submitted shall be duly filled in, all schedules and annexures as required, signed and stamped in all pages as a token of acceptance of all the conditions mentioned in the document, while submitting the Tender.

14. The acceptance of a Tender will rest with the Cochin Port Authority who does not bind themselves to accept the highest Tender and reserves to themselves the authority to reject any or all the Tenders received without assigning any reason whatsoever.

15. The minimum Premium payable to Cochin Port Authority will be Rs.50,000/- (Rupees fifty thousand only) per annum.

16. The tenderer shall complete Schedule- A with all the information called for therein and sign with the date on all the pages of the Tender Document and the Schedule. Any Tender not so complete is liable to be rejected. The Tenderer should not submit their offer with any conditions/counter conditions anywhere in the Tender Document. The conditional Tenders, if any, shall be considered as non-responsive and shall be summarily rejected.

17. The Tender should be written legibly and free from erasures and over writings or conversions of figures. Correction where unavoidable should be duly attested by the signature (s) of the Tenderer (s) with dates.

18. Opening of The Tenders:

i. Bid Opening - Technical Bid

Technical Bid: Technical Bid(s) shall be opened on 07-01-2026 in the office of the Sr.Dy.Secretary, Cochin Port Authority in the presence of those tenderers who may wish to be present, or their authorized representatives, and the Tender Evaluation Committee Members of Cochin Port Authority as per the date and time fixed in the schedule. If the Technical Bid submitted contains any deviation from the Bid Document then the Bid will be rejected. The Price Bid submitted by such tenderers will not be opened. In the event of a Tender being rejected, the earnest money paid by such tenderers shall be refunded to the

Tenderer..

- iii. The Committee may ask tenderers, individually for clarification of their tender for evaluation and comparison of tenders.

ii. **Bid Opening - Price Bid**

The Price Bid of all the technically qualified bidders will only be opened and considered.

19. The tender shall remain valid and open for acceptance for 90 days from the last date fixed for receiving the same. CoPA reserves the right to extend the period of validity for a specific time as may be required by CoPA. The request and response thereto shall be made in writing by post or fax or by email. The Tenderers will have an option to refuse the request without forfeiting their EMD. However, in the event of the Tenderer agreeing to the request, they will not be permitted to modify the Tender.
20. CoPA will determine whether the tender is substantially responsive to the requirements of the "Tender Documents". For this clause, a substantially responsive tender is one which inter alia conforms to all the terms & conditions of the Tender Documents and technically suitable. The Tenderer shall carefully submit all the documents as required under the Tender, failing which the offer is liable to be treated as non-responsive.
21. **Determination of Responsiveness:** The Tender which does not satisfy the pre- qualification criteria shall summarily be rejected and shall not be considered for further evaluation. The Port will scrutinize the Tenders to determine whether the Tender is substantially responsive to the requirements of the Tender Documents. Canvassing in connection with the tender is strictly prohibited and the tenders submitted by the suppliers who resort to canvassing will be liable for rejection
22. **Acceptance of Tender:**
 - i. The minimum Premium payable to Cochin Port Authority will be Rs.50,000/- (Rupees fifty thousand only), per annum for running Canteen at Marine Building along with Cafeterias at Administration Building & the Hospital of Cochin Port Authority
 - ii. The tenders that do not fulfill any of the above conditions or are incomplete in any respect are liable to be rejected.
 - iii. It is not binding on the Tender Evaluation Committees to accept the highest premium tender. The Tender Evaluation Committees reserves the right to accept any tender or to reject any tender or all tenders without assigning any reasons thereof and the bidder shall have no right whatsoever, to challenge the same
 - iv. It is again made clear that the criterion for accepting the tender will not be solely the highest premium but also previous experience in running canteens, compliance of statutory requirements, financial stability of the tenderer and their reputation etc. The decision of the Tender Evaluation Committees will be final in this respect.

- v. The Tender Evaluation Committees constituted for the purpose reserves the right to reject the tender on receipt or on the evaluation of those tenderers whose past performance has been found not satisfactory. The decision of the Tender Evaluation Committees in this respect shall be final.
23. **Award of Contract:** Subject to other satisfactions of tender conditions, the CoPA shall award the Contract to the Tenderer whose offer has been determined to be the highest rate of the evaluated Tender and is substantially responsive to the Tender. However, Cochin Port Authority does not bind to accept the H1 bid or any bid and reserves the right to reject all or any bid without assigning any reason whatsoever. Cochin Port Authority reserves right to annul the bidding process at any time without assigning any reasons thereof.
24. **Letter of Acceptance (LOA):**
- i. Before the expiration of the period of Tender validity or extended validity, the CoPA shall notify the successful Tenderer, in writing, that his Tender has been accepted. The contractor shall sign an agreement within 07 days of receipt of the LOA. Until a formal contract is prepared and executed, the notification of award and form of the tender shall constitute a binding contract. The contractor must commence the work within 07 days of receipt of the LOA failing which CoPA shall terminate the contract. The contractor shall remit the security deposit within 07 days of receipt of LOA.
 - ii. Upon the successful Tenderer furnishing of the signed agreement form and payment of Security deposit and the premium amount, the CoPA will release the EMD of unsuccessful Tenderer.
25. **Language of The Tender:** The Tender submitted by the Tenderer and all correspondence and documents relating to the Tender exchanged by the Tenderer and the CoPA shall be written in ENGLISH LANGUAGE. Any printed literature, other than in the English language shall be accompanied by an English translation, in which case for purpose of interpretation of the Tender, the English translation shall govern.
26. **Security Deposit**
- i. The successful tenderer shall submit an amount of Rs Rs.1,00,000/- (Rupees one lakh only) for Canteen at Marine Building and Cafeterias at the Administration Building & the Hospital of Cochin Port Authority, in the form of DD in favour of FA & CAO Cochin Port Authority, payable at Cochin, or through NEFT/RTGS, as interest-free Security Deposit for the proper fulfillment of the terms and conditions of the contract, immediately after the issue of LOA and before the execution of the agreement.
 - ii. Only on successful completion of the contract, the security deposit will be refunded to the Contractor without any interest whatsoever after deducting any amount due to CoPA/ and or statutory payments due from him.

27. Execution of Document

- i. The tenderer shall be deemed to have full knowledge of all documents, the canteen and Cafeterias premises, furniture, utensils and other infrastructure available in the Canteen and the submission of a tender by a tenderer implies that he/she has read all the conditions and has made himself aware of the facilities available in the Canteen and Cafeterias and scope, specifications & other factors mentioned in the tender.
 - ii. The successful tenderer will be required to execute an agreement specified Annexure-II at his expense on non-judicial stamp paper approximate stamp value of Rs.200/-in the prescribed form for the due and proper fulfillment of the contract within 07 working days, on receipt of LOA and after submitting security deposit. If the same is not executed within 07 working days the order will be cancelled by CoPA.
 - iii. In case the successful tenderer fails to deposit the security amount and execute the necessary agreement within 07 working days from the date of receipt of acceptance of the tender, the earnest money deposit of Rs.5,000/- (Rupees five thousand only) shall be forfeited and the tender will be held as non- responsive.
28. The successful bidder shall deposit the premium amount quoted in the Price Bid, plus applicable GST, for first year, within 07 working days from the date of receipt of acceptance. For the second and third years, the Contractor has to remit the same amount plus applicable GST, within 07 working days from the completion of first & second year, respectively.

Signature of the bidder.....

Full Name of the bidder.....

Address.....

Email.....

Mobile

No.....

(Seal)

TERMS & CONDITIONS OF THE CONTRACT

1. The Contractor has to run the Canteen at the Marine Building along with the Cafeterias at the Administrative Building and the Hospital of Cochin Port Authority, for three years. The Canteen/Cafeterias will be handed over in as is where is the condition to the contractor is. All additional facilities required for operating the Canteen/Cafeterias will be procured and installed by the contractor at his own cost. Such additional equipment added by the contractor shall be disclosed to the Canteen Managing Committees and the same shall be taken back by the contractor on expiry of the contract period, with the permission of Canteen Managing Committees/Cafeteria Managing Committees.

2. Documents forming the contract

1. General Information.
2. Instructions to the bidders.
3. Terms & Conditions of the contract.
4. **The Letter of Acceptance (LOA)** issued by the Cochin Port Authority to the successful bidder shall be an integral part of this contract.

3. Duration of this contract

- i. The duration of the contract will be for **three years** from the date of allotment.
- ii. If the Canteen Managing Committees is satisfied with the service of the contractor the contract period can be extended or modified at the option of the Canteen Managing Committees for a further period of one year at such rates for food articles as may be mutually agreed by both parties.
- iii. The Contractor shall remit the same annual premium offered in the Price Bid for the extended period by way of DD in favour of FA & CAO Cochin Port Authority or through NEFT/RTGS within 7 days of receipt of intimation; and shall execute a fresh agreement within 07 days on receipt of the intimation. If the Contractor fails to remit the premium, Security Deposit or execute the agreement within 07 days mentioned above, Cochin Port Authority would be entitled to terminate the contract and cancel the order considering the circumstances. The premium is non-refundable.
- iv. On the expiry of the terms of the contract, the contract will be terminated and the Contractor along with the workers employed by him/her shall vacate the premises.

4. Running of Canteen & Cafeterias

- i. The Contractor is required to run the Canteen at Marine Building along with the Cafeterias at the Administrative Building & the Hospital of Cochin Port Authority, Willingdon Island, as stated in Clause 1 above of Terms & Condition of Contract, for

three year from the date of allotment order.

- ii. The Contractor shall not assign or transfer any of his rights under the agreement to any other persons and the Contractor or his/her authorized representative shall be made available in the canteens to supervise and manage the canteens during the workinghours.
- iii. The Contractor should start the working of the Canteen & Cafeterias within **seven (07) working days** on receipt of LOA by observing the formalities specified herein.
- iv. The Contractor shall introduce a token system for the supply of food items to the Portworkers and staff on all days.
- v. The responsibility for procuring the provisions, food items, fuels, etc. and all other items required for running the canteen shall be entirely that of the Contractor.

5. Canteen premises and facilities

- i. The Canteen will be allotted to the Contractor on rent of Rs.1/- (Rupee one only) persquare meter per month.

Area of the Canteen/Cafeterias in sq.meter and rent per month is given below:-

Sl No.	Name of Canteen	Area in sq.meter	Rent per month in Rs.
1.	Marine Canteen	350	350
2.	Cafeteria at Administrative Building	50	50
3.	Cafeteria at Hospital	25	25

The rent shall be remitted by the Contractor, every month, in advance, to the FA & CAO, Cochin Port Authority, for the use of canteen building.

The furniture and fixtures like dining tables, chairs, exhaust fan, ceiling fans, tube lights, kitchen/cooking equipment, wares and utensils in the kitchen will be provided on as is where is condition and without rental charges. However, the Contractor will be responsible for their safe custody and upkeep of the items. **The maintenance of the equipment/fixtures shall be carried out by the Contractor at his cost under intimation to the Canteen Managing Committees.** The Port Authority will retain the ownership of the Canteen buildings, furniture, kitchen equipment and other fixtures etc. All the above-said equipment must be maintained well and in proper working condition at every time.

- ii. The payment for Annual Maintenance Contract (AMC) cost for the canteen equipments, such as Water Purifier etc.,if any, shall be borne by the Contractor under intimation to the Convener, Canteen Managing Committees/Cochin Port. If the

Contractor fails to make payments towards AMC the same will be recovered from the Security Deposit. The Contractor has to recoup the shortfall in the Security Deposit by remitting the amount within 05 days on such intimation.

- iii. **Power Supply:** The power supply to the Marine canteen and Cafeterias are given free of charge as per the following schedule:-

Sl No.	Name of Canteen	Electricity free ofcharge
1	Marine Canteen	500 Units per month
2	Cafeteria at New Admn Building	100 Units per month
3	Cafeteria at Hospital	100 Units per month

- iv. For consumption over the above ceiling, the Contractor has to pay the charges as per the Tariff fixed by the Port Authority.
- v. **Water Supply:** Cochin Port will supply water on a chargeable basis if it is available. The contractor shall make necessary arrangements for water and ensure the availability of sufficient water at all times in the canteen.
- vi. The contractor shall make arrangements for the installation of the water meters at Canteen and Cafeterias at his own cost and maintain properly.
- vii. The non-supply of water and electricity will not relieve the contractor from the liability to run the canteen.
- viii. If the Contractor fails to make payments towards electricity and water the same will be recovered from the Security Deposit.
- ix. The contractor has to recoup the shortfall in the Security Deposit by remitting the amount within 05 days on such intimation.
- x. **Non-payment of the monthly rent, electricity charges, water charges and payment towards AMC and within the time shall be deemed to be a serious breach of the contract and may lead to termination of the contract at the discretion of the Cochin Port Authority.**
- xi. The contractor shall use the premises ONLY for which it has been given by the CochinPort Authority under the contract. The use of the premises for other purposes will lead to the suspension/termination of the contract.

- xii. The contractor shall not use the premises for residential purposes or for any other purposes (including vending of any item other than those for which permission has been given) without prior written permission of the Canteen Managing Committees. The contractor shall always use and maintain the premises prudently and carefully as if it were his own.
- xiii. The contractor shall be responsible for the acts, defaults and neglects of its workmen, fully being deemed as those of the contractor itself.
- xiv. The Contractor shall not be permitted to transfer or assign his rights and obligations under the contract to any other organization/person. At any time, it is detected that the canteen or Cafeterias has been sublet or assigned to any other entity by the contractor, the Cochin Port Authority would be at liberty to terminate the contract forthwith without giving any notice to the contractor and further to take over the possession of the given premises and/or to hand over the same to any other party at its sole discretion.
- xv. The contractor shall not make any addition or alteration to the building of the said canteen/Cafeterias premises or tamper with the fittings or electrical installations therein, nor make any unauthorized constructions or extension to the electricity or water supply lines, without the specific written permission of the Canteen/Cafeterias Managing Committees.
- xvi. The Contractor has to return all the items, such as furniture and fixtures, kitchen/cooking equipment, wares and utensils in the kitchen cook-wares, utensils and other items in the Canteen and Cafeterias at the time of expiry of tenure of his contract period, in good working condition. If any damage/loss is noticed at the time of handing over of these items and other equipment, the Contractor has to compensate/replace those items to the Port, else the cost will be recovered from the Security Deposit as assessed by the Canteen/Cafeterias Managing Committees.
- xvii. In case of any theft or loss of property, the contractor will be fully responsible and the contractor will have to make good of the losses so incurred to the Port, otherwise same will be deducted from the security deposit.
- xviii. The contractor should identify any leakage of water in and around the canteen and Cafeterias premises and inform the Assistant Engineer (Civil maintenance) similarly for electrical problems to the Asst. Engineer (Electrical maintenance) respectively

and also the same to Canteen/Cafeterias Managing Committees/CoPA.

- xix. The contractor shall make own arrangements for housekeeping, washing of utensils, disposal of used materials, waste management etc. and he/she shall submit waste disposal plan for approval of the Canteen/Cafeterias Managing Committees within 05 days of taking over the contract. Deviations from such approved waste disposal plan will be taken seriously and expenses towards alternate waste disposal arrangement if any made by the Port will be recovered from their security deposit.

6. Cooking Gas

- i. Cooking gas-only be used as a cooking medium and no other fuel and it is a must. Only commercial LPG cylinders shall be used in the canteen/Cafeterias at the expense of the Contractor. He should not use Firewood for cooking either inside or outside the kitchen.
- ii. The contractor has to maintain an LP gas maintenance register duly certified by an authorized LP gas agent/dealer once in a month. The cost/expenses for maintenance of the LP gas system has to be borne by the contractor only. No claim in this account or correspondence will be entertained.
- iii. The contractor has to take responsibility for the gas equipment and has to bear the expenditure towards consumption of the LP gas (commercial cylinders), repair, maintenance and replacement of the equipment as required. If any hazards, fire happens due to mis-handling of equipment or unavoidable circumstances, if anything happens to the canteen workers, furniture, utensils, property of CoPA, the contractor himself will be held responsible and cost of such damage will be recovered from the contractor. The contractor shall educate his/her canteen personnel to work with electrical appliances and gas equipment and make them follow good safety practices and good food handling practices.

7. Canteen/Cafeteria Managing Committees.

- i. There will be a Canteen Managing Committees for Canteen at Marine Building and Cafeteria Managing Committees for Cafeterias at Administrative Building and Hospital of Cochin Port Authority for monitoring the running of Canteen/Cafeterias.
- ii. The Contractor shall adhere to the decision of the Canteen/Cafeterias Managing Committees and he will attend the meeting "on-call". The Canteen/Cafeterias

Managing Committees will meet once in every month or as and when required and will also conduct the periodic inspection concerning the quality of food and general cleanliness in the canteen, compliance to statutory contributions to ESIC/EPFO etc., and issue notice to the contractor for lapses if any. The Canteen/Cafeterias Managing Committees must ensure the compliance of terms and conditions under the Tender Document. If any violations of tender conditions are noticed action should be initiated by the Canteen/Cafeterias Managing Committees against the contractor with immediate effect and same may be reported to the Secretary, CoPA.

- iii. Members of the Canteen/Cafeterias Managing Committees will have the right to inspect the quality and quantity of items supplied in the Canteen and Cafeterias and registers having details of salary payments/ESIC/EPFO contributions etc. The directions of the Conveners of the Committees, Welfare Officer/Welfare Inspector and other statutory authorities if any, given in this respect should also be complied by the Contractor. Non-compliance of such instructions will be taken seriously and action will be initiated to cancel the contract.
- iv. The Canteen/Cafeterias shall be kept open for the Convener/Welfare Officer/Welfare Inspector or the Canteen/Cafeterias Managing Committees Members for inspection at any time without notice. The contractor and the staff should abide by the various Acts, Rules and Regulations of Port/ Central Government and State government and should not violate the same and submit the necessary compliance report every month to the Canteen Managing Committees failing which the contract will be terminated.
- v. The Contractor or his authorized responsible representatives should be available in Canteen and Cafeterias always. His/her name should be intimated to the Canteen/Cafeterias Managing Committees. The contractor shall be responsible for taking all the precautionary and safety measures for lives of the workers working under him and any person working in and around the area and the contractor shall be responsible for any mis-happening during the terms of the contract and payment of any compensation etc., to them.
- vi. The Canteen/Cafeterias Managing Committees reserves the right to alter or delete any of the terms of the contract after serving one month's notice to the contractor.

8. Complaint Mechanism

- i. The Contractor shall maintain a **Complaint Book** in the Canteen and Cafeterias conspicuously wherein the consumers may register their complaints. The complaint /book shall be /checked every week on the first working day by the Convener of the

concerned canteen/Cafeterias and take necessary action on such complaints within a week.

- ii. The contractor shall be liable to be penalized or fined in cases of defaults and negligence on his/her part or for complaints in the manner provided hereafter at the discretion of the Canteen Managing Committees. Such penalty or fines shall be imposed through the Canteen Managing Committees according to the nature of the complaints. **The first penalty in such case would be to the tune of Rs. 3,000/- and Rs. 5,000/- the second time and Rs.10,000/- the third time. This will however not limit the right of the Committees to terminate the contract for non-performance.**
- iii. However, if the complaints of identical nature persist, the Cochin Port Authority would bear liberty to terminate the contract forthwith without giving any more notices.

9. Canteen/Cafeterias Timing, Menu, Prices and Services etc.

- i. The Contractor shall not keep the Canteen closed. Any such incident shall be treated as a breach of contract and suitable action including penalty shall be taken for the same by Cochin Port Authority, as it may deem fit.
- ii. The Canteen should be open on all days for 24 hrs . The timing of canteen should be adhered according to the direction of the Canteen Managing Committee.
- iii. The Contractor shall supply all items as per the menu & price in good quality and quantity as specified at Sl.No.27 at Canteen. The menu & price should be displayed prominently inside the Canteen.
- iv. The Canteen/Cafeterias is for the use of the employees of Cochin Port Authority, including contractual workers/drivers engaged by the Port from time to time and Trainees/Apprentices/Interns and any such other persons that the Port may permit. Without compromising the requirements of the Port employees, the Contractor shall be free to supply the items to other customers in the canteens.
- v. Contractor shall finalize the items in a daily menu in advance in consultation with the Canteen Managing Committees and revise the items in the menu periodically.
- vi. The Contractor shall prepare and supply the items specified at Sl. No. 27, as per requirement for all days including Sundays and Holidays.
- vii. Food items shall be served by tongs only and the staff of the contractor shall wear

Mask and Hand Gloves while serving food. If any sort of food poisoning, either minor or major, is reported from any of the canteen food, the complete responsibility shall be with the contractor. The contractor shall take immediate steps for the medical aid for the diners and any other consequential expenses fully at the contractor's own cost. Under such circumstances, the canteen contract can be terminated with the recommendation of the Canteen Managing Committees and the security deposit forfeited by giving a notice of 07 days.

- viii. The Contractor shall provide a weighing balance and weight so that the authorities may check the weight of any articles during the inspection. The contractor should not use plastic/polythene bags, cups and other such things etc., which are against the Govt. rules in force /harmful to the environment/ banned by Govt. Authorities.
- ix. The prices specified at Sl. No. 27 is fixed for the first year, however, for the subsequent years, Canteen Managing Committees has the right to make any alteration/modification required for the food items and price list according to the Market fluctuations.
- x. The Contractor shall not prepare and sell any items of food articles other than those covered by the terms of this contract except with the written permission of the Canteen Managing Committee.
- xi. The Contractor shall not prepare and serve food items for outdoor catering purposes unless prior written permission is obtained from the Canteen Managing Committees.
- xii. The Committees will not guarantee the off-take of any minimum or maximum quantity of meals or other eatables etc., but the Contractor is bound to supply all the legitimate requirements of the employees by way of meals, coffee, tea and snacks inside and outside the premises as and when found necessary.
- xiii. Port being an essential service, the supply of food material in the canteen should not be interrupted due to hartal, bundh or any kind of labour strike and the Contractor shall make necessary arrangement for the smooth operation of canteens during such times.
- xiv. The rates apply uniformly to all the Port employees working on regular/contractual/casual basis/trainees/apprentices/interns and such other persons that the Port may permit.

- xv. The contractor must use good quality provision and fresh vegetables for making food items and those items must be purchased from reputed merchants.
- xvi. The Canteen Managing Committee shall inspect the canteen and food items periodically. If the quality of the food items is found to be below standard, a notice may be issued to the contractor to rectify the complaint within 15 days.

If the issue persists, a penalty of Rs. 5000/- shall be imposed on the contractor. If the contractor fails to rectify the complaint within 7 days, a further penalty of Rs. 10,000/- shall be imposed.

If the problem continues in the canteen, action will be taken to terminate the contract by giving three months' notice to the contractor.

- xvii. The contractor shall ensure the supply of purified drinking water at free of cost.
- xviii. Cooked food items shall not be kept in refrigerators and the food items once cooked shall not be re-cooked and served in any manner.
- xix. It will be the responsibility of the Canteen Contractor to store the stock of materials purchased by him in a neat, tidy and hygienic manner, which must be kept in containers and the containers should be airtight.
- xx. No non-recyclable plastic or plastic containers are allowed to use in the canteens.
- xxi. Safety of staff employed and security of the premises shall be the responsibility of the contractor. CoPA shall be indemnified from the lossess/damages, including third party claims, occurred during the operation of Canteen/.Cafeterias.
- xxii. The stock materials required for making food items must be in good quality and good condition and if it is found such items are outdated, rotten or damaged, the Canteen Managing Committees shall have right to impose a fine of Rs. **3,000/-** in the first time, and Rs. **5,000/-** and Rs. **10,000/-** in second and third time respectively. **This will however not limit the right of the Committees to terminate the contract for non-performance.**

10. Special Terms & conditions for Cafeterias

- i. The Cafeteria at New Administration Building should be kept open from 9.00 A.M. to 6.00 PM on all working days.
- ii. The Cafeterias at Administration Building is intended for supply of tea/ coffee/refreshment for meetings held in the conference hall/Board Room/Offices of

Heads of Department of the Port and for the staff working in the offices. Outsiders should be entertained only as guests of Port officials. However there should be basic facilities to supply tea/coffee and snacks in a limited manner up to 7.00 PM on all working days

- iii. The Cafeterias at Hospital shall be kept open from 8.00 a.m. to 4.00 p.m on all working days.
- iv. The contractor should open the Cafeterias on holidays also on prior intimation if any, by the designated officer of the Port/Cafeterias Management.
- v. Serving of food items in office rooms is not intended, except for the meeting convened by Chairperson/Dy.Chairperson or Heads of Departments in their cabin or Board Room/Conference Hall etc.
- vi. Cooking for making tea/coffee will be permitted inside the Cafeterias. Other items can be prepared and brought in ready to eat condition. Bain Marie/Oven for keeping the food items warm and fridge for keeping juice, etc in cool condition, juicer, water filter etc will be allowed to be placed in the Cafeterias.
- vii. The contractor should keep the Cafeterias and surroundings clean. The food waste should be disposed off in proper manner, either through Kudumbasree unit, who collects the food waste for disposal or by making arrangement as per instructions in force in the port.
- viii. Packed food items sold through the Cafeterias, with the approval of Cafeterias Managing Committees should be of good quality and the price should not be more than MRP.
- ix. No single use plastic items to be used at the Cafeterias.
- x. Only filtered water should be provided for drinking purpose and be used for making beverages in the menu.
- xi. Items in the menu attached to the terms & conditions of the contract can be updated periodically with the written permission of the Cafeterias Managing Committees/Competent Authority.

11. Food Safety License/Registration Number

- i. The Contractor should strictly observe all the rules and regulations, Bye-laws and also directions issued from time to time by the Central and State Government, local and other authorities and obtain necessary licenses, if any required, for running the canteen, engaging workers for preparation and serving food etc.
- ii. The Contractor shall also be liable to pay any fees, taxes, etc., levied by the local and other authorities. He/she should obtain/renew the license for running the canteens from the appropriate authorities of the Government of Kerala/Govt. of India, and the valid license should be exhibited in the canteen premises during the entire contract period for inspection by the competent authority.

- iii. As per the FSS Regulation, there is a mandatory requirement of displaying **FSSAI License/Registration Number** at premises. In addition to the existing mandatory requirement of displaying FSSAI License/ Registration Number, it will also be mandatory for Food Business Operators (FBO) to display the **Food Safety Display Board for the restaurant** at Food Business Operators (FBO) premise. Hence, the canteen contractor must display **FSSAI License/Registration Number and Food Safety Display Board for the restaurant** at the Canteen premises within one month from the date of award of the tender, mandatorily. The copy of the **FSSAI License/Registration Number** should be submitted to the Canteen Managing Committees & Sr.Welfare Officer within one month from the date of award of the tender, mandatorily. ***Non-submission of such certificate within one month will tantamount to cancellation of the contract.***

12. Pre-Medical Examination of Canteen Staff

- i. Pre-employment medical examination should be done for appointing canteen staff. Periodic medical examination at least once in 6 months should be done for all canteen/Cafeterias staff, which must include (a) routine blood examination (b) Rectum and bacteriological examination of faeces and urine and (c) other relevant tests like chest X- ray etc. if considered necessary. A register having record of such medical check up shall be maintained at the Canteen. The Contractor shall not employ or permit to be employed or allow entry or the presence in the premises of any person suffering from any contagious disease.
- ii. The Contractor at his expenses should make necessary arrangements for Medical Examination of the canteen/Cafeterias workers, employed by him at the beginning of his term of the contract and also whenever found necessary by the competent authority and the certificate should be exhibited in the canteen premises for inspection by the competent authority. **The Contractor should obtain the medical certificate within 10 days after awarding the contract.**

13. ESI Registration & Contribution in r/o Canteen employees

- i. Contractor shall have the ESIC Registrations as per the requirement of the Act and comply with the provision of ESI as applicable to the canteen workers. The contractor shall regularly remit the employer's and employee's contribution to the ESI authorities through contractors ESI code and copy of receipts thereof shall be submitted to the Senior Welfare Officer of Cochin Port Authority through the Convener of concerned Canteen, every month, on or before the end of the first week of every month,

mandatorily.

- ii. The contractor shall maintain attendance register and wage register of the staff employed by the contractor and submit to the Senior Welfare Officer of Cochin Port Authority through the Convener of concerned Canteen, every month, on or before the end of the first week of every month, mandatorily.
- iii. **Non-payment of the ESI contributions and non-submission of the copy of contribution receipts and attendance register and wage register within the time limit mentioned above shall be deemed to be a serious breach of the contract and may lead to termination of the contract at the discretion of the Canteen Managing Committees.**

14. Deployment and removal of Workmen

- i. The contractor shall employ in running the canteen/Cafeterias only such persons as are careful, skilled, experienced in their trades, dutiful, sober, and well behaved and rules compliant.
- ii. Worker(s) in the canteen shall be deployed after his/her deployment is cleared by the Canteen Managing Committees and for this purpose, the contractor shall provide the details of them including Police verification certificate at the time of signing the agreement, mandatorily. Thereafter, if any addition/alteration in the employees' list, thus the contractor may intimate the Canteen Managing Committees alongwith the Police verification certificate. The Contractor should get entry/exit pass for those workers and other persons required for the canteen functioning.
- iii. All the canteen workers shall be under the control of the Contractor. For all purposes, the contractor is the employer of these canteen workers. Persons below the age of 18 and above 60 years shall not be engaged for work in the canteen.
- iv. The contractor will be required to post skilled manpower as may be needed to supervise and guide the skilled, semi-skilled as well as unskilled workers for proper completion of the work. The contractor shall issue the identity cards, after approving from the Canteen Managing Committees for the employees engaged by the contractor and the identity card must be worn and displayed while the employees are on duty at the canteen. The contractor shall deploy adequate manpower to carry out the following jobs;
to cook the food items as per the requirements for distribution of coupon, collection of money and to serve lunch to provide clean drinking water at the table and collect used plates and glasses to clean the tables, furniture items, floors and work areas and kitchen and all canteen areas to wash the dishes with clean hot water and with branded detergent powder only.

- v. The Contractor shall ensure that the Canteen/Cafeterias staff (both cooking and service staff) wears a clean uniform, cap covering head and hair and face mask.
- vi. The staff should not consume alcoholic beverages/smoke cigarettes/ chew pan masala etc. while present at the canteen.
- vii. All the workers shall invariably carry their ID Cards (to be provided by the contractor at its/his costs) and shall be produced to the Cochin Port Authority authorities and the Canteen Managing Committees Members whenever asked for.
- viii. The Contractor shall be responsible for strict adherence to discipline and good conduct by its workers.
- ix. The contractor shall be bound to remove any such worker and disallow him/her from entering into the Port premises that the Cochin Port Authority does not deem appropriate to continue within the Port premises for administrative or any other reasons.
- x. The contractor shall have absolute authority regarding the engagement, disengagement, suspension, termination, retrenchment, dismissal and discharge etc. of its workmen and for all disciplinary actions against them. The contractor shall be responsible for master and servant relationship with its workmen and the Cochin Port Authority shall have no concern, whatsoever, with all the above-mentioned matters.
- xi. The contractor shall be liable regarding any dispute or other matters concerning its workmen which are initiated in any forum or court of law and shall further be liable to meet and discharge all the liabilities that may arise on account of its relationship with its worker from the decisions of any court including all liabilities as are thrust upon by the provisions of any labour law being in force at the time besides other statutory liabilities.
- xii. The contractor shall further be liable to make good the loss to the property of the Cochin Port Authority if any that may be caused on account of any non-responsible action on the part of its workers, whether deliberate or otherwise.
- xiii. The Contractor shall be responsible to remove their staff from the canteen premises on expiry of this agreement or termination thereof whichever is early.

15. Compliance of Statutory Obligations and Other Provisions

- i. It is understood that several enactments and laws would apply to the contractor, which are supposed to be complied by the contractor in letter and spirit and in particular to laws relating to minimum wages to worker, employees compensation and Goods and Service Tax or such other Acts, laws or regulations passed by the Central / States, Local Government, agency or authority.
- ii. For Employees' Compensation Act, 1923 and other Labour Acts etc., the Contractor shall be treated as an independent employer assuming sole responsibility for the employees working in the canteen. The persons engaged for work in the canteen, whether casual or otherwise shall have no lien or claim whatsoever on the Port. The Contractor shall be liable to account to the Port for loss caused to it arising in any manner as a result of any act or omission of those engaged for work in the canteen. So also the Port shall not be involved in any dispute or claims that may arise between the Contractor and those engaged by him/her to work in the canteen and to those who are the customers in the canteen or due to non-compliances of statutory requirements. The port is not liable for payment of any fees including any charges taxes etc., to the State or Central Government or any other authorities and to obtain permission if any required from any authorities.
- iii. The contractor shall ensure that no product shall be sold from the premises which are prohibited to be sold within the premises of the canteen, as per the provisions of the Cigarette and Other Tobacco Products (Prohibition of Advertisement and Regulation of Trade and Commerce, Production, Supply and Distribution) Act, 2003.
- iv. No alcoholic beverages of any description, cigarettes, pan masala items shall be handled, stored or served in the canteen under any circumstances.
- v. The contractor shall be liable to ensure compliance of all enactments, rules, regulations and orders of other authorities, besides the instructions of the Cochin Port Authority, that may be in force from time to time including all the labour laws, employees compensation the minimum wages, as well as Weights and Measures and Prevention of Food Adulteration etc.
- vi. The decision of the Secretary, Cochin Port Authority in all disputes concerning the interpretation of the terms of the contract shall be final and binding on the Contractor.
- vii. It shall be Contractor's sole responsibility to protect his employee against accident from any cause and shall indemnify and protect the Canteen Managing Committees/Cochin Port Authority/employees of Cochin Port Authority against any claims for damages for bodily injury to person or property resulting from any such

accidents

- viii. The contractor shall indemnify the Canteen Management Committees/Cochin Port Authority/officers/employees of Cochin Port Authority from any third party claim arising in any manner as a result of any act or omission of the contractor or those engaged by him.

16. Quality, Hygiene, & Cleanliness

- i. The contractor shall maintain the quality in the preparation of food items, ensure constant supply of fresh cold and hot drinking water & availability of fresh items. There shall be no compromise regarding the quality of items to be sold in the Canteen premises.
- ii. The ingredients used for the preparation of the various food items by the Contractor shall be unadulterated and be of good quality. The supply of food, etc., should also be in hygienic conditions.
- iii. The medium of cooking and frying shall be in branded coconut oil only. Oil once used shall not be reused for any kind of cooking/frying purposes. For the preparation of Porotta/ chappathi/ snacks, hydrogenated vegetable oil should be used. Palmolein oil and Dalda shall not be used as a cooking medium.
- iv. In case the Contractor uses curry powder like chilly, turmeric, coriander etc., all these packed items must be of ISI quality standard or Agmark brands only.
- v. Milk supplied by MILMA only should be used in the canteen for making tea, coffee and buttermilk.
- vi. No item shall be stored/ kept in the Canteen after the date of expiry displayed on the packet.
- vii. The contractor is liable to supply a sample of food items for testing its quality by the authorized persons when intimated.
- viii. The contractor shall maintain full hygienic conditions in the Canteen, in storage, preparation and servicing of eatables and in keeping the floor, furniture, utensils, crockery, cutlery neat and clean, to maintain the standards and aesthetic values in the Canteen. The contractor shall also have to make his arrangements for safe storage of materials including the food items.
- ix. The premises should be kept well ventilated and well lit. No display/ encroachment is allowed outside the premises.

- x. The Contractor shall maintain a cordial relationship with Port employees and customers and should not give any room for complaints in the behaviour of his/her employees.
- xi. The canteen is intended primarily to cater to the employees of the Port Authority but the Port will have no objection to the Contractor providing food to others also in the canteen on his responsibility without causing inconvenience to the Port Authority and Port employees. However, 50% of the seats in the Canteen shall be reserved for Port employees and display boards specifying "Reserved for Port staff" shall be placed on the tables.
- xii. It shall be the Contractor's responsibility to collect all dues if any from its customers and the Canteen Managing Committees shall accept no responsibility whatsoever in this regard.
- xiii. The Contractor will be responsible for good quality hygienic meals, snacks, tea etc., and its proper service. The Contractor will be responsible for the conduct and behaviour of those working under him. If the Canteen Managing Committees does not approve the quality of the food items, the service or conduct or behaviour of Contractor and/or those working under him, or the breach of any of the terms of this contract the Contractor will be noticed and the Contractor is bound to show improvement or rectify the defect noticed within 03 days of the notice received, otherwise the contract shall be terminated without further notice.
- xiv. The Contractor shall keep the premises of the canteen, canteen hall, kitchen, all the furniture, utensils, fixtures, roof/wall, ceiling fans, exhaust fans, windows and ventilations including net and its glass, and any other fittings in clean, healthy and hygienic conditions to the satisfaction of the Canteen Managing Committees. He/she must also ensure that floor of canteen hall, kitchen, washbasins and other areas of the canteen are cleaned after each meal using the perfumed disinfectant. Mopping should be done after each meal.
- xv. Entire canteen area shall be washed/sanitized on all days in a week. Surrounding areas have to be swept once in a week, especially on Saturdays/Sundays. All inside/outside drainages connected with Canteen in the canteen compound premises shall be cleaned using disinfectant/phenol by the Contractor.
- xvi. A full-time Cleaner shall be engaged for continuous cleaning inside the Canteen to ensure cleanliness and shall not permit them to serve food in any manner.
- xvii. The Contractor shall ensure that all plates, vessels, tumblers etc are washed in boiling water after use every time and as often as is necessary. The Contractor will keep all brass and copper vessels in a perfectly tinned condition. The cost of tinning, repairs to copper, brass, stainless steel vessels and utensils, ovens, furniture, etc and fittings will have to be met by Contractor during the period of the contract after such items are entrusted to the Contractor.

- xviii. Groundwater tanks and overhead water tanks shall be cleaned once in two months by the Contractor.
- xix. In case of failure of any terms and conditions, the Canteen Managing Committees/ CoPA has the right to penalize the Contractor a fine of Rs. 3,000/- for first instance, Rs.5,000/- & Rs.10,000/- for second & third instances. This will however not limit the right of the Committees to terminate the contract for non-performance.

17. Sanitation

- i. The Contractor shall make necessary arrangement for frequent sanitation in the Canteen building/restaurant area/tables/chairs etc. using disinfectant to the utmost satisfaction of the Cochin Port Authority/Canteen Managing Committees. It is the responsibility of the Contractor to remove all the garbage from the Canteen. He/she shall not place the waste, anywhere other than in the bin provided for the purpose. For any violation in this regard, the contractor will be liable to meet the expenses that may have to be incurred.
- ii. Hand wash/ Soaps should be provided at washbasins and phenols at toilets used by canteen workers. **The Canteen should not be used as a restroom/accommodation facility of canteen workers**

18. Fire & Safety

- i. Port Authority will provide all the fire fighting equipment and it is the responsibility of the Contractor that his people are also familiarized with the fire extinguisher. The Contractor should instruct his labourers to follow all safety rules.

19. Liabilities of GST and Other Taxes

- i. The contractor shall be liable for payment of GST to the respective department on items sold in the canteen. The Cochin Port Authority shall have no liability, whatsoever, in this regard and shall be deemed to be immune and indemnified in all respects.
- ii. The contractor shall also be liable to pay all other taxes, levies and other legal payables that may be applied by the Government, local authorities and other competent forums from time to time.

20. Rent

- i. Rent shall be remitted by the Contractor, every month in advance, to the FA & CAO, Cochin Port Authority, for the use of canteen/cafeterias spaces, as per Sl. No. 5 (i)

above.

21. Directives of Canteen Managing Committees

- i. The contractor shall carry out the work by this contract and the directives of the Canteen Managing Committees. The Canteen Managing Committees may, from time to time, issue further instructions, detailed directions and explanations regarding:
 - a) The variation or modification in the menu of eatables including additions/omission or substitution.
 - b) The removal from the work of any person employed thereupon in terms of the provision provided hereafter.
 - c) Inspection of raw materials, other equipment and utensils.
 - d) Maintenance of proper hygienic conditions, cleanliness and neatness of all aesthetic values.

22. Contract Documents and their interpretations

- i. The original agreement shall remain with the Canteen Managing Committees while a photocopy thereof may be had by the contractor if it so wishes.
- ii. The several documents forming the contract are to be taken mutually explanatory to one another and in case of any ambiguities or discrepancies, the interpretations of the same shall be communicated in writing by the Cochin Port Authority through its competent authority to the contractor along-with the directions, if any, and the same shall be deemed to be final and binding and shall not be open to question in court.

23. Penal Provisions

- i. The Canteen Managing Committees will have the right to forfeit the deposit amount in whole or part thereof or demand for payment of the amount due to the Port Authority, by way of any loss or damage caused to or would be caused or to be suffered by the Port Authority because of any breach of contract or if any of the terms and conditions contained in the agreement or because Contractor fails to perform the agreement.
- ii. Even after serving the notice by the Canteen Managing Committees to make good, any shortcomings observed, if it is found that the quality or quantity of various items of food articles is lower than/inferior to that of the prescribed

standard, poor cleanliness of Canteen, the Canteen Managing Committees shall have the power to impose a penalty of **Rs.3,000/-** for the first instance and **Rs. 5,000/- and 10,000/-** for second and third instances respectively. **This will however not limit the right of the Canteen Managing Committees to terminate the contract for breach of contract.**

- iii. The contract shall be terminated without any notice if it is found that the contractor makes any unauthorized payment directly or indirectly to any person/club on this behalf.

24. Termination of Contract

- i. Either party may terminate the contract by giving 90 days notice to the other party without assigning any reasons, whatsoever. The premises, all utensils, furniture and appliances entrusted shall be returned on the date of such termination of the Agreement intact and in good condition. The contractor shall be liable to make good any loss or damage to such property on the date of such termination or within such reasonable time as may be determined by the Committees.
- ii. The contract may be terminated in terms of any provisions stipulated elsewhere in the contract or in case of any breach of any of the condition of the contract.
- iii. Security Deposit will be forfeited in case the Contractor terminates the functioning of the Canteen within 6 months period from the award of the contract.
- iv. Any breach of terms and conditions above shall result in the forfeiture of the security deposit amount in full and may terminate the contract.

25. Emergency

In case of any critical situation declared by Cochin Port Authority, the Contractor has to suspend all his/her activities in the canteen and make arrangements for evacuation of his workers immediately to a safe place.

26. Jurisdiction

All matters and disputes under this contract shall be subject to the jurisdiction of Cochin City only.

27. Menu and Rates for Canteen*

SI No.	Food Items	Quantity (grams/ml)	The rate for Port employees (in Rs.)
1	Vegetarian meals/Supper/ Cooked rice/ Sambar/Pullisery/Moru/Rasam, Two side dishes (Thoran /Aviyal/ Kichady/ Mezhukkupuratty etc)/ Pickle (Lime/ Gooseberry/ Puliyinchi) Pappadam (Medium-1 or Small -2) Hot water (boiled with Jeerakam/Coriander).	700gm	32
2	Tea	175ml	8
3	Coffee	175ml	8
4	Dosa	75gm	8
5	Vellayappam	50gm	8
6	Iddali	50gm	8
7	Idiyappam	50gm	8
8	Puttu	75gm	8
9	Porotta	50gm	8
10	Chappathi/ Poori	50gm	8
11	Poori Masala	-	42
12	Uppumavu	150gm	20
13	Kadala Curry	100gm	13
14	Pees Masala	100gm	13
15	Kizhangu Curry	100gm	15
16	Vegetable Curry	100gm	18
17	Valsan	75gm	9
18	Ada	50gm	9
19	Uzhunnu Vada	50gm	8
20	Baji	50gm	8
21	Pazham Pori	30gm	8
22	Bonda	50gm	8
23	Sukheyan	50gm	8
24	Parippu vada	75gm	8
25	Undan Pori	50gm	8
26	Pathiri	50gm	8
27	Neyyappam	75gm	8
28	Unniyappaam	30gm	8
29	Masala Dosa	-	32
30	Ghee Roast	-	26
31	Ghee Meals	-	58
32	Biriyani (veg)	-	65
33	Beef Curry	75gm	52
34	Beef Fry	75gm	52
35	Fish Curry(small)	50gm	26
36	Fish Fry (small)	50gm	26
37	Fish Roast	-	52
38	Chicken Curry/Roast	-	58

39	Egg Roast (Duck)	-	26
40	Egg Roast (Chicken)	-	18
41	Omelette (Chicken)	-	13
42	Omelette (Duck)	-	20
43	Beef Biryani	-	72
44	Chicken Briyani(egg)	-	90
45	Liver Curry	75gm	52
46	Kanji	-	26
47	Tapioca	200gm	39

* All snacks items in the above list prepared in Marine Canteen shall be served through Cafeterias at the same price mentioned at Sl. No. 27.

28. Menu and Rates for the items prepared in Cafeterias

Sl.No	Items	Qty	Rate (Rs.)
1	Tea	175ml	8
2	Coffee	175ml	8
3	Bru Coffee	180ml	10
4	Veg Sandwich/Paneer & Cheese Sandwich/Spring Roll/ Veg Cutlet/Veg Puffs/Veg Burger	180gm	20
5	Lime juice with water	300ml	10
6	Lime juice with soda/Mint Lime	300ml	15
7	Fresh fruit Juice	300ml	30
8	Soft Drinks/packed food items, as allowed by the Canteen/Cafeterias Management Committees/ approved by CoPA.		As per MRP

Signature of the bidder.....

Full Name of the bidder.....

Address.....

.....

Mobile No.....

(Seal)

SCHEDULE-A

List of Documents- Scanned copy to be submitted in TECHNICAL BID

Sl.No.	Description of Documents	Remarks
1.	Tender Document duly filled (except price bid), signed and stamped on all the pages.	Yes/No
2.	Self-attested copy of FSSAI registration	Yes/No
3.	Self-attested copy of ESIC registration	Yes/No
4.	In the case of experiences in Canteen, self-attested copy of work order and completion/experience certificate towards successful running of canteen from the organization concerned, as per the MQC.	Yes/No
5.	In the case of experiences in running restaurants/hotels/catering service:	
	(i) self attested copy of FSSAI license for a continuous period of two years.	Yes/No
	(ii) Self attested copy of License from LSG for running Restaurants/Hotels/catering service	Yes/No
	(iii) An affidavit duly notarized showing the two years experience	Yes/No
6.	Copy of Income Tax returns and acknowledgement for the three financial years of 2021-22, 2022-23, & 2023-24 along with tax computation statement certified by a practicing Chartered Accountant with UDI Number	Yes/No
7.	Authority/Resolution in favour of the person signing the bid on behalf of the firm submitting the tender	Yes/No
8.	Self declaration along with proof duly notarized by Notary Public in case of a Proprietorship firm	Yes/No
9.	Copy of SBI Collect receipt for EMD or Valid NSIC/MSME registration certificate	Yes/No
10.	Self-attested copy of address proof/ Aadhar Card of individual applicant/person signing the bid.	Yes/No
11.	No dues certificate from the Canteen Managing Committees in r/o ESI/EPF or any other fee/charges payable to Cochin Port Authority, if the bidder is presently/previously in contract with CoPA	Yes/No
12.	Format of Agreement (Annexure-I)	Yes/No

PRICE BID

COCHIN PORT AUTHORITY			
Name of Work:	Tender for Running Canteen at Marine Building along with Cafeterias at Administration Building & Hospital of Cochin Port Authority		
Tender No.	No.SWO/Tender/Canteen & Cafeterias/2025-S Dated: 18-12-2025		
Name and address of Tenderer:			
Description of work	Non-refundable premium per annum (Minimum Reserve price)	Rate Quoted in Figures inclusive of GST	Rate quoted in words inclusive of GST
Running Canteen at Marine Building along with Cafeterias at Administration Building & Hospital of Cochin Port Authority	Rs. 50,000/-		

Signature of the bidder.....

Full Name of the bidder.....

Address.....

Email.....

Mobile No.....

(Seal)

AGREEMENT FORMAT

THIS AGREEMENT made on theday of, Two thousand and Twenty five between theCanteen Managing Committees (hereinafter referred as the “Committees”) represented by Shri/Smt.....S/o.....

AND

Shri/Smt.....S/o.....(hereinafter referred to as “The Contractor”).

WHEREAS THE Contractor has agreed to operate the Canteen at Marine Building along with Cafeterias at Administrative Building and Hospital of Cochin Port Authority, Willingdon Island, Cochin-9.

AND WHEREAS the Contractor agreed to deposit a sum of Rs. 1,00,000/- (Rupees one lakh only) as the security deposit.

AND WHEREAS the Contractor agreed to deposit a sum of Rs..... /- (Rupees..... only) as non-refundable premium per annum to operate the Canteen and Cafeterias.

NOW THESE PRESENTS WITNESS AS FOLLOWS:-

1. The Contractor shall run Canteen at Marine Building along with Cafeterias at Administrative Building and Hospital of Cochin Port Authority, Willingdon Island, Cochin-9, as per the terms and conditions mentioned in general conditions of contract appended to this agreement.
2. The Contractor shall charge for the various items supplied by him in the Canteen/Cafeterias to the workers/staff of the Cochin Port Authority at the rates and quantity mentioned in Menu and Rates to this agreement and shall not make any variations in the rates except by the terms of this agreement.

- 3 The Canteen/Cafeterias shall be liable to be inspected at any time during working hours by the CoPA Officials/ Convener and Members of Canteen Managing Committees /WO/WI.
- 4 The Canteen Managing Committees shall have the right to alter, amend or annul any of the conditions governing this contract.
- 5 The following documents will form part of the agreement:-
 1. General Information.
 2. Instructions to the bidders
 3. Terms & Conditions of the contract.
 4. The Letter of Acceptance (LOA) issued by the Cochin Port Authority to the successful bidder shall be an integral part of this contract.

IN WITNESS WHEREOF the parties hereto have signed these present on the day and year first above written.

a. Convener
(For and on behalf of the Canteen Managing Committees)

b. Contractor's name and address

Witness: 1.

Witness

